

Everyone has the right to safe, secure and affordable housing

The Hamilton Housing Help Centre provides support services to people who need housing. Our services are:

ACCESSIBLE Inquires may be made by phone, mail or in person. Our centre is wheelchair accessible.

RESPONSIVE We respond to your individual needs and flexible problem-solving is emphasized.

CLIENT DIRECTED Services are self-directed and we respect your right to make your own decisions.

SENSITIVE We provide services which are sensitive to issues of race, culture, gender, sexual orientation and identity, ability, age and income level.

FREE There are no costs for our services (except for LINKS voice mail).

CONFIDENTIAL Your personal information is strictly confidential and is only shared with your permission.



Mailing Address

119 Main Street East
Hamilton ON L8N 3Z3

Hours of Operation

Monday Tuesday Thursday Friday
10:00 am – 4:30 pm
Wednesday 12:00 pm – 4:30 pm

Access

P-905-526-8100
F-905-528-1448
www.housinghelpcentre.ca
info@housinghelpcentre.ca

The Hamilton Housing Help Centre is funded by the City of Hamilton

Hamilton Housing Help Centre

Helping to maintain and access safe and affordable housing

One Stop Housing Information Centre



905-526-8100

Our Services

The Housing Help Centre is a non-profit, social service agency. We provide free information, assistance, advocacy and support to people who need help finding and maintaining their housing, especially people with low incomes and people who are homeless or in danger of becoming homeless.

We can help you

Find & Maintain Housing

Complete Subsidized Housing Applications

Understand Tenant Rights

Prevent Eviction

Access

- Ontario Works (Welfare)
- Ontario Disability Support Program (Disability)

ONE STOP SHOPPING INFO CENTRE

Everything you need:

Rental listings

Housing search work area

Free phones and message service

Applications for subsidized housing

Information about:

- Seniors apartments
- Accessible and supportive housing
- Second level lodging homes
- Rooming houses

Tenant Information and Advocacy

Support with:

- Eviction
- Repairs and maintenance
- Discrimination and harassment
- Rent increases

ONTARIO LOAN FUND

We administer a provincial grant program that helps with rental arrears.

H.E.L.P. LOAN FUND

We administer a short term loan program that helps with rent deposits and appliances.

STREET OUTREACH

We work as part of a mental health outreach team to help people living on the street with mental health issues, to find permanent, affordable housing and access appropriate health and community services.

COMMUNITY DEVELOPMENT

The Housing Help Centre supports community-based research on housing issues including:

- Addressing local housing problems
- Promoting public awareness
- Providing public education
- Advocating for improvements in housing solutions
- Working with community groups to address tenant and housing issues

LINKS VOICE MAIL

An affordable individual voice mail service where individuals can pick up their messages 24/7.

FREE LISTING SERVICES

A free online listing service of rental properties in the City of Hamilton that links landlords and tenants.

www.housingconnect.net

INTERACTIVE WEBSITE

An interactive website that provides a wide variety of housing resources including housing search support; online rental listings; access to tenant support programs; links to other housing support service providers; landlord resources; bedbug help; and much more.

www.housinghelpcentre.ca