

Everyone has the right to safe, secure and affordable housing

The Hamilton Housing Help Centre provides support services to people who need housing. Our services are:

ACCESSIBLE Inquiries may be made by phone, mail, email, or in person. Our centre is wheelchair accessible.

RESPONSIVE We respond to your individual needs and flexible problem-solving is emphasized.

CLIENT DIRECTED Services are self-directed and we respect your right to make your own decisions.

SENSITIVE We provide services which are sensitive to issues of race, culture, gender, sexual orientation and identity, ability, age and income level.

FREE There are no costs for our services (except for LINKS voice mail).

CONFIDENTIAL Your personal information is strictly confidential and is only shared with your permission.

**Hamilton
Housing
HelpCentre**

Mailing Address

**119 Main Street East
Hamilton ON L8N 3Z3**

Hours of Operation

**Monday Tuesday Thursday Friday
10:00 am – 4:30 pm
Wednesday 12:00 pm – 4:30 pm**

Access

**P-905-526-8100
F-905-528-1448**

**www.housinghelpcentre.ca
info@housinghelpcentre.ca**

The Hamilton Housing Help Centre is funded by the City of Hamilton

Hamilton Housing Help Centre

Helping to maintain and access safe and affordable housing

**One Stop
Housing
Information
Centre**

**Hamilton
Housing
HelpCentre**

905-526-8100

Our Services

The Hamilton Housing Help Centre is a non profit social service agency providing free information, assistance, advocacy and support to people who need housing, especially people with low incomes and people who are homeless or in danger of becoming homeless.

We can help you to:

- Find housing
- Complete subsidized housing applications
- Understand tenant rights
- Prevent eviction
- Get maintenance and repairs done
- Access financial supports to keep your housing
- Navigate important resources & provide referrals to community services

ONE STOP HOUSING INFORMATION CENTRE

Everything you need:

- Rental listings
 - Housing search work area
 - Free phones
 - Applications for subsidized housing
 - Information about:
 - Seniors apartments
 - Accessible/supportive housing
 - Second level lodging homes
 - Rooming houses
 - Tenant Information and Advocacy
- Support with:
- Eviction
 - Repairs and maintenance
 - Discrimination and harassment
 - Rent increases

LINKS VOICE MAIL

An affordable personal voice mail service where individuals can pick up their messages from any phone 24/7.

COMMUNITY DEVELOPMENT

The Housing Help Centre supports community-based research on housing issues including:

- Addressing local housing problems
- Promoting public awareness
- Providing public education
- Advocating for improvements in housing solutions
- Working with community groups to address tenant and housing issues

FREE LISTING SERVICES

A free online listing service of rental properties in the City of Hamilton that links landlords and tenants.

www.housingconnect.net

HOUSING STABILITY BENEFIT

- **HSB** is a benefit that can assist ODSP and low income individuals and families maintain current housing. **Low income participants not receiving ODSP are only eligible to apply for rental arrears and utility arrears.**
 - **RENTAL ARREARS:** a benefit that can help make restitution with rental arrears if served with an N4 eviction notice.
 - **UTILITY ARREARS:** a benefit available to those that are facing utility disconnection due to arrears.
 - **MOVING EXPENSES:** a benefit available to ODSP recipients who are moving to a new home.

STREET OUTREACH

We work as part of a mental health outreach team to help people living on the street with mental health issues, to find permanent, affordable housing and access appropriate health and community services.

INTERACTIVE WEBSITE

An interactive website that provides a wide variety of housing resources including housing search support, rental listings, access to tenant support programs, links to other housing support services, landlord resources, bed-bug help, and much more.

www.housinghelpcentre.ca