

COVID-19 – Our Response

In view of the World Health Organization's decision to declare the coronavirus (COVID-19) a pandemic, Hamilton Housing Help Centre is taking safeguards to ensure the health and safety of our employees and clients while continuing to operate.

Please be advised in response to the COVID-19 virus precautions Housing Help Centre - Hamilton & Area will be closed to walk-in visits at the 119 Main Street East Location. Services will be available via telephone and email.

However, whenever possible, we encourage clients to contact us by phone at **905-526-8100** to access complete visual service. An extensive set of housing resources is available on our website www.housinghelpcentre.ca. For general inquiries email info@housinghelpcentre.ca. For financial inquiries email fsp@housinghelpcentre.ca.

Hamilton Housing Help Centre has a contingency plan in place for our staff to work remotely should the situation become more severe. To limit the spread of infection, all employees, clients, and visitors are asked to not come to our offices, if exhibiting flu-like symptoms.

The Chief Medical Officer of Health reminds us all that there are actions that everyone should be taking every day in order to protect their health. These include:

- Washing your hands often with soap and water or alcohol-based hand sanitizer.
- Sneezing and cough into your sleeve.
- Avoid touching your eyes, nose or mouth.
- Avoid contact with people who are sick.
- Stay at home if you are sick. In particular, do not visit a long-term care, retirement home or other congregate living situation.
- If you have a cough, sore throat, shortness of breath or fever, stay at home and contact your family physician.

This is an unprecedented and evolving situation. We are regularly monitoring updates from Canadian and City health authorities and will keep clients informed of our procedures as circumstances change.

Visit the City of Hamilton's website for more information (hamilton.ca/node/95791).

If you have any questions, please call us at **905-526-8100** or email us at info@housinghelpcentre.ca.

Larry Huibers, Executive Director


Hamilton & Area